

ESCAPE FITNESS WARRANTIES (USA).

OCTOBER 2025.

1. Terms

- 1.1 Escape Fitness products are warranted to be free from defects in materials and workmanship from the date of dispatch and extend to the original customer or end-user.
- 1.2 These procedures set out the requirements, procedures and processes that apply to our warranties.
- 1.3 These procedures should be read in conjunction with the Terms and Conditions of Sale.
- 1.4 The warranty period begins from either:
 - i. the date of dispatch (if supply only)
 - ii. the date of completion of the installation; or
 - iii. the date of the invoiceThe date of which can be found on Escape Fitness' order acknowledgement, delivery advice note, invoice or the documentation provided to you on completion of installation. The warranty period for each product is set out in the attached schedule. In the event that the product or any part thereof is repaired or replaced during the warranty period, the original warranty period shall not be extended or restarted, and the warranty for the repaired or replaced product or part shall continue to be effective only for the remainder of the original warranty period.
- 1.5 Warranties are non-transferrable and are valid for the period stated in the attached schedule.

2. Reporting Procedure

- 2.1 In the event that a fault is discovered, it should be reported in the first instance to usaftersales@escapefitness.com. The report should include the following :
 - i. your original Order Number,
 - ii. as much detail as possible about the circumstances in which the fault developed,
 - iii. photographic evidence,
 - iv. and, depending on the nature of the fault, a copy of the product's inspection and servicing logs from date of first use to confirm the product has been used, maintained and stored in accordance with the Escape Fitness Product Information and User Guides.
- 2.2 Where Product Information Guides are not provided within the product packaging they are available to be downloaded from our website at <https://escapefitness.com/us/product-information-guides>.
- 2.3 A unique "X" number will be allocated to the report which must be quoted in any correspondence thereafter. Please refer to the User Guide and attached Schedule before making a claim.
- 2.4 In the event that the written report is inconclusive, the customer shall return the product at their sole cost, for inspection, to Escape Fitness' USA warehouse where an experienced aftersales team will, at its sole discretion, determine if the product will be replaced, repaired, a credit note issued or the claim may be refused.

3. Exclusions

The Escape Fitness Warranty does NOT cover faults/defects/damage which occurs as a result of:

- 3.1 A failure to properly store products, care for and or maintain the products as per the Escape Fitness Product Information and User Guides.
- 3.2 Fair wear and tear including but not limited to;
 - i. faded, worn, cracked/split, chipped surfaces finishes of rubber, urethane or vinyl products;
 - ii. odor (from rubber products); and
 - iii. surface oxidation (rust) on products with metal finishes or paint and plating being worn away; or
- 3.3 Willful or negligent damage (abuse) of the product or the use of the products for a purpose other than the purpose intended or in abnormal use conditions which includes but is not limited to;
 - i. bars being dropped particularly onto boxes, benches, spotter arms, racks or other objects, bars being used with damaged bumpers or with certain accessories such as pivoting sleeves/torso trainers/landmines etc.
 - ii. weight plates, dropped or weighted bars being released above waist height, metal plates being used on concrete.
 - iii. diameters of hole and sleeve not matching and collars not being used.
 - iv. 'soft' products exposed to excessive moisture by incorrect use or storage; scratches or abrasions caused by use on unsuitable surfaces; color fading over time due to exposure to light.
 - v. a product that has been manufactured to any drawing, design or specification supplied or specifically requested by you; or
 - vi. the product being altered or repaired without Escape Fitness' prior written consent.

4. Limitation of Liability

- 4.1 Escape Fitness shall not be liable for any indirect, special or consequential losses of any nature arising out of or in connection with the supply of its products including but not limited to claims for economic loss such as loss of profit, revenue, contracts, business or anticipated savings or loss of goodwill or reputation.
- 4.2 Escape Fitness' aggregate liability for loss or damage shall in any event be limited to a sum equal to the amount paid or payable for the product(s) in respect of one incident or series of incidents attributable to one cause.
- 4.3 Nothing in clause 4.1 or 4.2 is intended to limit the liability of Escape Fitness resulting from personal injury or death resulting from the negligence of Escape Fitness or its authorized representatives.

SCHEDULE OF WARRANTIES.

CODE.	MODEL DESCRIPTION.	WARRANTY PERIOD.
	MARS.	
MARS	MARS 31.5" and MARS 21.5" Screens	Screens 3 Years
	STRENGTH.	
APUBDB	Nucleus Urethane Dumbbells	5 Years
ARBDB	Nucleus SBX Rubber Dumbbells	3 Years
ASTAKR46	STAKRBELL	1 Year
APUBB	Nucleus Urethane Barbells	5 Years
APUCBB	Nucleus Urethane Fixed Curl Barbells	5 Years
ARBKB	Nucleus SBX Rubber Kettlebells	3 Years
CKB / EST-CKB	Competition Pro Kettlebells	2 Years
AVKB / AEST-VKB	Studio Vinyl Kettlebells	1 Year
ARKB	Rubber Kettlebells	2 Years
AEST-VKB	Studio Kettlebells	1 Year
APUGD	Nucleus Urethane Grip Plates	5 Years
ARBGD	Nucleus SBX Rubber Grip Plates	3 Years
APUBP	Elite Urethane Bumper Plates	5 Years
APUFPP1	Fractional plates	3 Years
ARBDG	N-2 Grip Plates	1 Year
ARBBP	Rubber Bumper Plates	1 Year
EBP	Elite Competition Bumper Plate	1 Year
POWER	Olympic Power Bar	1 Year
WOD001	WOD Bar	1 Year
CURL01	Olympic Curl Bar	1 Year
WODC01	WOD Collar	1 Year
KAMCOL2	Olympic Clamp Collar	1 Year
SA7113	Olympic Spring Collar	1 Year
LIFTPLAT	Escape Lifting Platforms	1 Year
STRBOX (all versions)	STRONGBOX	5 Years bench, 1 Year pads
ADJBEN	Adjustable Bench	1 Year
EST-DECK	Deck 2.0	1 Year
STEP01-07	Step Platform Solution	1 Year
	STORAGE.	
ULLDB05 / 10 / 15 / 20	5, 10, 15 and 20 Pair Dumbbell Racks	10 Years
ULLAS2 / LLAS4 / ULLSS11 / ULLSS17	Ultra Low and Low Level Angled Storage Solutions	10 Years
LLSS11 / LLSS17	Low Level Storage Solutions 1.1m and 1.7m	10 Years
TMAT10-17	Top Mat	1 Year
XRACK2	XRACK 2.0	5 Years Frame, 1 Year Dumbbell Cup Holders
RACKVDB	Rigid Vertical Dumbbell Rack	2 Years
RACKDB10 / RACKDB15	10 Pair and 15 Pair Dumbbell Racks	2 Years
RACKBB5 / RACKBB10	5 and 10 Barbell Racks	2 Years

PAMBR05V2	Multi Bag Rack	3 Years
RACK5	Rack5	5 Years, 1 Year bumpers and stops
RACK5B5	Rack5 Mat Attachment	1 Year
MATRACK / MATRACK2	Mat Rack Single and Double Sided	1 Year
RACKGB3-12	Gymball Racks	2 Years
RACKM5 / RACKM10	5 and 10 Shelf Multi Racks	2 Years
RACKU2 / RACKU3	Universal Racks	2 Years
RACKKB2	Kettlebell Rack	2 Years
OTR001	Toast Rack	5 Years
WTREE2	Weight Tree	2 Years
BARH9	Olympic Bar Holder	2 Years
LF2RACK	Freestanding Mat Storage Large	5 Years
AMB001/002	AMMO BOX	1 Year
ESC24RACK	Escape Wheeled Storage Container	5 Years, 1 Year wheels
	OCTAGON.	
	Octagon Frames	10 Years
	Octagon Attachments	1 Year
	Octagon Storage solutions	10 Years on frames, 1 Year top mat
OCA110	BASE BENCH	2 Years on mount, 1 Year on seat pad
OCA093	CRUX Rope Pulley	1 Year pulley, 3 Months rope
OCTLD	LOAD Drive	10 Years on Arms, 5 years on Weight horns, 5 Years on Band pegs, 2 Years on Bump stops, 6 Months on Resistance Bands, 1 Year on Bearings
OCTLR	LOAD Row	10 Years on Arms, 5 Years on Weight horns, 5 Years on Band pegs, 2 Years on Bump stops, 6 Months on Resistance Bands, 1 Year on Bearings
OCTLT	LOAD Lift	10 Years on Arms, 5 Years on Weight horns, 5 Years on Band pegs, 2 Years on Bump stops, 6 Months on Resistance Bands, 1 Year on Bearings
OCTLP	LOAD Press	10 Years on Arms, 5 Years on Weight horns, 5 Years on Band pegs, 2 Years on Bump stops, 6 Months on Resistance Bands, 1 Year on Bearings
OCTLS	LOAD Squat	10 Years on Arms, 5 Years on Weight horns, 5 Years on Band pegs, 2 Years on Bump stops, 6 Months on Resistance Bands, 1 Year on Bearings, 1 Year on Lever Arm
LITE 01-08	LITE	10 Years
OCTCS1	STACK	10 Years on Top & bottom beams, 5 Years on Pulleys, 2 Years on Bump stops, 1 Year on Bearings, 6 months on Cables
OCTCBST	CABLE STACK	Lifetime on Main Frame, Structural Steel and Welds. 2 Years on Linear Bearings, Linear Shafts, Bronze Bushings, Sealed Rotating Bearings and Pulley Wheel, Top Plate, Weight Plates, Selector Shaft, Weight Stack Guide Rods and Pulley Wheel Housings, 1 Year on Spring Loaded Pins, Selector Pin Cables and Cable Parts, Handles, End Caps, 180 Days on normal parts of wear including but not limited to Labels, Upholstered Pads, Excluding Wear, Wraps and Embroidery.
	FUNCTIONAL.	
BARROW1	Barrow	2 Years
TIYR01	TIYR	1 Year
QSLED	Quad Sled	5 Years
EST-SL	Speed Ladder	1 Year
EST-AGS	Agility Grid System	1 Year
EST-LEH	Lateral Endurance Hurdle	1 Year

EST-AH	Adjustable Hurdle	1 Year
EST-LSR	Lateral Speed Resistor	1 Year
EST-RB	Reaction Ball	1 Year
EST-HC6	Speed Cones	1 Year
EST-SD12	Speed Discs	1 Year
EBOX-AV	Attachment Vest	1 Year
EST-SR	Speed Resistor	1 Year
CPLY	Plyosoft Boxes	1 Year
MULTI	Multiplyo Box	1 Year
BLPLYS1	Plyosoft Black	1 Year
GLBOX	Glute Box	1 Year
FVBBAG	Bulgarian Bags	1 Year
ECB	Corebags	1 Year
SBAG	Sandbags	1 Year
AENDUR/ENDUR	ENDURA Balls	1 Year
VERT	VERTBALLS	1 Year
EVM	VERTMINI	1 Year
ATGMED	Total Grip Med Balls	1 Year
AMGMED	Multi Grip Med Balls	1 Year
SBSBX	SLAMBALL SBX	1 Year
GRIPR	GRIPRs	1 Year
WODRING1	WOD Rings	1 Year
BR3210	Battle Rope 32mm - No cover	1 Year
CMT	CMT (Core Momentum Trainer)	1 Year
EST-REBOU	Probounder	1 Year
WBANDS / WBANDM / WBANDL	Power Bands	6 Months
EST-ROPE	Skipping Ropes	6 Months
VECT60LH / MH / HH	VECTOR	1 Year, 60 days tubes
	BOXING.	
EBOX-TG	Training Gloves	6 Months
MITT001 / 002	BOA Mitts	6 Months
EBOX-CHJP	Curved Hook & Jab Pads	6 Months
ATHAI01	Thai Bag	1 Year
AFSPB02	Freestanding Punchbag (Black)	1 Year
AHVPB02	Heavy Pro Punchbag	1 Year
	FLEXIBILITY.	
YMAT01 / EST-EYMAT	Yoga Mats, Eco Yoga Mats	1 Year
EST-CMATA	Core Mat	1 Year
EST-FMGRY	Flex Mat	1 Year
EST-YOGB, EST-YOGS	Yoga Block, Strap	1 Year
M0022B	Multi Mats	2 Years
EST-RRC / EST-SFR / USR001	Rollers	1 Year
SBP55 / 65 / 75	Steadyball Pro	1 Year
EST-GB55 / 65 / 75	Steady Balls	1 Year
EST-PT1-3	Power Tube	1 Year
EST-RTL1-3	Resistance Tubes	6 Months
MG-33	Dual Action Pump	1 Year

	FLOORING.	
CUSTOMTRA	Shock Turf	3 Years
AGRASS	Speed Track	3 Years
APORTST	Portable Speed Track	3 Years
EWT	Everroll Weightlayer Tile	2 Years
MATFT12 / ES12 / CB12	Flexi-Tuf Tiles, Edges and Corners	2 Years
MAT510S / 511S	Flexi-Soft Foam Coloured Tiles, Edges and Corners	1 Year
MAT510 / 511 / 512	Flexi-Hard Foam Coloured Tiles, Edges and Corners	1 Year

Revision Sign Off

Rev No :	V24
Updated by :	Adrian Ainsworth
Date :	02/10/25

Sign

Date

Adrian Ainsworth	Process and Quality Controller		02/10/25
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